

Please write in your postal code.

Do not summarize postal codes

How did you find out about your Ontario Early Years Centre (OEYC)? **Insert # of responses in form field.**

- | | | | |
|--------------------------------|-----------------------------|--------------------------|-----------------------------|
| a. Newspaper # 2 | b. OEYC Website # 4 | c. Word of Mouth # 45 | d. OEYC Flyer/Pamphlet # 10 |
| e. Hospital, Nurse/Doctor # 21 | f. Poster at a business # 1 | g. School or Teacher # 1 | h. Other: # 9 |

Insert Text Responses to 'Other'

-Support worker -Phonebook -Work -Friend

Please select your age category from the list below. **Insert # of responses in form field.**

- | | | | | | |
|-----------------|---------------|---------------|---------------|--------------|------------|
| a. Under 18 # 1 | b. 18-25 # 11 | c. 26-39 # 52 | d. 40-54 # 10 | e. 55-64 # 1 | f. 65+ # 1 |
|-----------------|---------------|---------------|---------------|--------------|------------|

Choose the centre you and your child(ren) regularly attend.

If you attend more than one centre, please choose the centre you attend the most. **Insert # of responses in form field.**

- | | | | | |
|--------------------|----------------------------------|--|-----------------|-------------------|
| a. Blenheim # 9 | b. Chatham-Murray St. # 20 | c. Chatham-Winston Churchill # 7 | d. Dresden # 7 | e. Ridgetown # 7 |
| e. Thamesville # 6 | f. Wallaceburg-St. Elizabeth # 3 | g. Wallaceburg-Childcare Learning Centre # 9 | h. Wheatley # 6 | i. Low German # 1 |

Which statement best describes your relationship with the child(ren) you bring to this Ontario Early Years Centre? **Insert # of responses in form field.**

- I am the child(ren)'s parent or primary guardian. # 62
- I am the child(ren)'s relative (i.e. grandparent, aunt, uncle, etc.) # 5
- I am a childcare provider (i.e. home childcare provider, licensed childcare provider) # 8
- I attend the centre in a professional capacity (i.e. therapist, support worker, social worker, nurse) #
- Other: # 1

Insert Text Responses to 'Other'

- I am a co-op student with a daycare

How many children do you normally bring to the Ontario Early Years Centre? **Insert # of responses in form field.**

- One (1) child # 34
- Two (2) children # 28

- c. Three (3) or more children #13
- d. None (please skip the next question) #

How many of these children fall under each of these age categories: Insert # of responses in form field.

#7 0-6 mos. #8 7-12 mos. #26 1 year #33 2 years #35 3 years

#14 4 years #10 5 years #4 6 years #2 older than 6 years

How often do you visit this Ontario Early Years Centre? Insert # of responses in form field.

- a. Less than one (-1) time a week #22
- b. One (1) or Two (2) times a week #49
- c. Three (3+) or more times a week #4

Please circle "Yes" or "No" for each statement.

Have you gone to any of the following in the past 12 months? Insert # of responses in form field.

Parent or Caregiver only workshop #14 of Yes #61 of No	Yes / No
Parent/child workshop or special event #33 of Yes #42 of No	Yes / No
Professional workshop #8 of Yes #67 of No	Yes / No

Have you accessed any of these resources in the past 12 months? Insert # of responses in form field.

Resources on finding quality childcare #14 of Yes #61 of No	Yes / No
Information on upcoming community events, services and programs #54 of Yes #21 of No	Yes / No
Resource & Toy Lending or the Mobile Toy Tour #18 of Yes #57 of No	Yes / No
Brochures or Handouts on parenting or child development #56 of Yes #19 of No	Yes / No
Product recall information #20 of Yes #55 of No	Yes / No
Staff #39 of Yes #36 of No	Yes / No

Have you gone to any of these events in the past 12 months? Insert # of responses in form field.

Early Words Screening Clinic #11 of Yes #64 of No	Yes / No
Family Literacy Day Events #19 of Yes #56 of No	Yes / No
Car Seat Safety Clinic #12 of Yes #63 of No	Yes / No

Please circle one answer for each statement. **Insert # of responses in form field.**

	I don't know	Never	Rarely	Sometimes	Most Times	Always
Early Learning Programming						
Toys, books and activity areas are clean and in good condition.	#	#	#	#	18	5
The centre has variety of quality toys, books, pictures & crafts.	#	#	#	#	9	6
The books & toys in the book centre are rotated regularly.	4	#	2	2	33	3
My children enjoy the centre.	#	#	#	#	11	6
My child(ren) are being offered a good variety of experiences which promotes:						
building relationships with staff, adults & other children	#	#	#	1	15	5
participation in play that is guided by adults	1	#	#	3	15	4
decision making and choosing their own play experiences	#	#	#	#	14	9
school readiness skills- following instructions, turn taking, listening, speaking, exploring, playing & learning independently and in a group	1	#	#	3	20	0
The Ontario Early Years Centre I attend:						
has age/developmentally appropriate activities for my child(ren)	#	#	#	1	10	6
offers new and varied activities on a regular basis	1	#	#	5	26	4
has helpful staff who can answer questions about my child(ren)'s development, or other questions I may have	#	#	#	#	11	6
follows a routine & moves well from one activity to the next	1	#	#	2	13	5
communicates changes being made to the program or routine	2	#	#	3	12	5
Centre Resources						
There is a good variety of resources on 0-6 yr. topics.	3	#	#	2	15	54
Resources and information are easy to find.	3	#	1	1	13	56
Resources and information are current.	3	#	#	1	21	48
The staff are approachable and helpful.	1	#	#	2	4	67
There is a place assigned to display/access parent information.	2	#	#	2	7	63

Please circle "Yes" or "No" for each statement.

Facilities	
The washroom facilities are clean and well stocked. #68 of Yes #3 of No	Yes / No
There is a place to put coats, bags and outdoor shoes. #72 of Yes #1 of No	Yes / No
There is a place for changing/nursing infants. #72 of Yes #1 of No	Yes / No
The centre's floors, chairs, & tables are clean and in good condition. #75 of Yes #0 of No	Yes / No
The lighting is comfortable. #75 of Yes #0 of No	Yes / No
The air quality is good. #74 of Yes #1 of No	Yes / No
The temperature is comfortable. #68 of Yes #7 of No	Yes / No
There is sufficient floor space for play so that children are not crowded. #72 of Yes #1 of No	Yes / No
The safety and emergency evacuation procedures are posted & visible. #71 of Yes #2 of No	Yes / No
Accessibility	
The centre is centrally located in my community and is accessible to me. #72 of Yes #3 of No	Yes / No
The centre is easy to find. #71 of Yes #3 of No	Yes / No
The days of operation of the centre are convenient. #72 of Yes #3 of No	Yes / No
The hours of operation of the centre are convenient. #72 of Yes #2 of No	Yes / No
There are enough "Early Learning & Play" (<i>play group</i>) sessions in my community. #62 of Yes #12 of No	Yes / No
Workshops and support groups are offered on convenient days & times. #62 of Yes #5 of No	Yes / No
There are enough workshops and support groups in my community. #49 of Yes #19 of No	Yes / No

Do you have any comments or suggestions? (re. workshops, playgroups, resource and toy lending, toy tour, etc.) **Insert all 'write-ins' into form field.**

Insert Narrative Responses

- It would be beneficial to see more workshops offered in Thamesville. There are a lot given in Chatham but that is an hour's worth of driving to attend. With soon to be four children this is not possible.

- Jen is excellent with our daughter and has been very instrumental with in finding resources in our new community (since our move from Calgary). We really enjoy Thursday here with Jen.

- Really enjoyed music for babies. Gym time in Blenheim would be nice again. Would like to see more parent workshops offered.

- Try to get more interest special activities.

- It would be nice to have one more day in Wheatley. I am very thankful for Ontario Early Years, my son enjoys it so much and so do I. Thank-you for your service.

- Adding a second day would be super!!!

- Like every person day and night - all the people who are there are wonderful!

- Very disappointed you have changed to Mondays, why would you switch an established night on Tuesday? If we usually attend Tuesday night as that is convenient and Mondays aren't so you have lost out on a regular if the centre isn't open during the day, why would you open it at night? I do enjoy this program and appreciated having it in the community.

- I think I would use the toy lending and resource room more often if it was open on the days that I went to the play groups.

- More parenting programs in the evening would be helpful.

- Work the gym was open more often.

- My granddaughter really enjoys visiting the early learning centre. A great variety of toys and a fun story time.

- Workshops are on convenient days wish days were rotated each month. More workshops and groups are needed in a variety of topics from professional to general not all are aware of what is available some need to be initiated in certain areas need more activities geared to home professionals.

- Great Program - Keep it available

- I think that our centre is very hard for new families to find. The entrance is at the back of the school, tucked in a corner.

- The kids love coming to early years! Another session during the day would be great! Possibly Wednesday. Early years is a great resource and activity for us!

- Keep up all the great work. I love being able to access so many amazing resources in our community without having to travel far. I have always enjoyed bringing my 18 month son to the centre and there is always something for him to do according to his age.

- Wish we had another morning instead of an afternoon. This is during our nap time.

- Very different to sit on floor (adult). Would really like to have the black leaning chairs like I have used at the Blenheim and Chatham centres. Also wishing they had a rocking horse-type play top. Thank-you!

- We love the Early Years Gang!

- There should be an accessible button on the outside door to help with parents in wheelchairs or mom's with more than 1 child.

- Teachers are very helpful and enjoyable.

- I do not find much offered on caregiver day (Thursday mornings). When the idea of several days for caregiver/parents, all caregivers requested Friday mornings, as we service SK/K children. We were given Thursdays, with the assurance switching to Fridays would be "considered", and that we would be offered programming geared to our profession. I have not seen much of anything on Thursdays, and am disappointed. The staff are very helpful and

friendly. I really enjoy them. I would like to use the toy library, but the hours are not easy with daycare children.

- An amazing program with quality staff.

- Keep up the good job.

- It would be really nice to have another play group session on either a Monday or Friday in Wallaceburg.

- CLC Wallaceburg should have a sign on front door to say use the side door though. St. Elizabeth should be 5:30-7:30 (not 5:00-7:15).

Thank you for completing the questionnaire!